

STUDENTS' COUNCIL

Tuesday January 31, 2005
Council Chambers 2-1 University Hall

ORDER PAPER (SC 2005-21)

- 2005-21/1 CALL TO ORDER
- 2005-21/2 SPEAKER'S BUSINESS
- 2005-21/2a Announcements – The next meeting of Students' Council will take place on February 28, 2006
- 2005-21/3 APPROVAL OF THE ORDERS OF THE DAY
- 2005-21/4 PRESENTATIONS
- 2005-21/4a Samantha Power and Graham Lettner present on Tuition.
- 2005-21/4b Jason Tobias, VPOF, presents on the PowerPlant.
- 2005-21/5 NOMINATIONS
- 2005-21/6 REPORTS AND EXECUTIVE COMMITTEE REPORT
- 2005-21/6a Mathieu Johnson, Vice President (Academic)
Please see document SC 05-21.01
- 2005-21/6c Executive Committee – January 31, 2006
Please see document SC 05-21.02
- 2005-21/6c (i) **TOBIAS/KEHOE MOVED THAT** Students' Council approve a transfer of \$3000.00 from the Special Projects Reserve to the election budget to cover the increased costs of upgrading the electoral system.
- 2005-21/7 QUESTION PERIOD
- 2005-21/8 BOARD AND COMMITTEE REPORTS
- 2005-21/8a Council Administration Committee

2005-21/8a (i) The Council Administration Committee recommends that Bill #19 **be read a first time.**

Bill #19 - *Chairs of Standing Committees* (sponsor; LEWIS)
Principles (first reading)

1. Chairs of Standing Committees shall be paid.

2005-21/8b Budget and Finance Committee – February 1, 2006

Please see document SC 05-21.03

2005-21/8b (i) **TOBIAS/LEWIS MOVED THAT** Students' Union cease collection of the Eugene L. Brody dedicated fee. The amount remaining in the Eugene L. Brody reserve fund shall be transferred into the Student Involvement Endowment Fund for the purpose of funding scholarships for undergraduate students.

2005-21/9 GENERAL ORDERS

2005-21/9a **CHAPMAN MOVED THAT** Bill #27 be read a first time.

Bill #27 – *Attendance of Students' Council* (sponsor; CHAPMAN)
Principles (first reading)

1. Voting members of Students' council may not miss any more than three consecutive meetings of Council and will automatically lose their position upon the close of their 4th missed Council meeting.
2. Exceptions: A missed meeting may not count:
 - i) Where the individual applies to CAC in writing/email of for a missed council meeting to be excused.
 - a) Application for excuse must be accompanied by proper documentation proving emergency circumstances, illness, or other circumstances not within the individual's control.
 - b) If CAC does not receive this application before the next council meeting CAC has the discretion to not consider it.
 - c) The process deciding whether to excuse an absence will be to the discretion of CAC as will the basis upon which absences are or are not excused.
 - d) CAC will not hear appeals for loss of a council seat.
 - ii) Where the missed council meeting is one that is called outside of the regular council schedule with less than 2 weeks warning.
 - iii) Where the councillor is a Nursing student that missed the meeting doing their IPT.
3. All nominees for Executive, BoG and Councillor Positions must sign an understanding of and agreement with the attendance requirements of council before they begin campaigning (and also before they assume office for the 2006 election).

4. The attendance requirements will also apply to individual committees with one deviation:
 - i) Those who fail to comply with these attendance requirements will lose their seat on that committee only but will continue to retain their seat on council and any other committee that they belong to.
5. Committees will have a planned meeting schedule created at the beginning of each semester. This will ensure that those who join committees do so knowing that they will be able to attend meetings and participate in said meetings. Changes to this schedule may happen but an effort is required to reschedule rather than cancel meetings.
6. In the case where a voting member of Council misses 4 non-consecutive meetings they will face the same results as if they had missed 3 consecutive meetings upon the close of the 5th missed meeting of Council or Committee.
7. Those who lose their position on council due to not attending will not be allowed to run in the following Students' Union Election.
8. Augustana faculty councillors will be expected to attend at least 4 meetings of their choice of Council per year. This exemption does not apply to committees.

2005-21/9b

CHAPMAN MOVED THAT Students' Council order the Council Administration Committee to investigate ways that Augustana councillors can more easily be involved on council and that they report back to council with recommendations by the 21st of February 2006.

2005-21/9c

POWER MOVED THAT Bill #28 be read a first time.

Bill #28 *Effective Political Policy Reform* (sponsor; POWER)
Principles (first reading)

1. The existing legislative provisions regarding political policy are repealed.
2. Political policies are directives from students' council to the exec committee outlining where students' unions advocacy efforts should be directed.
3. For each political policy passed the exec committee is required to develop an implementation plan, which will outline the actions to be taken and resources required in a given year.
4. Are adopted, amended or rescinded by two simple majority votes of students' council occurring not less than 7 days apart.

2005-21/9d

SHAMANNA MOVED THAT as per Bylaw 8451 section 6c, Council approve the University of Alberta Science Undergraduate Society's proposal outlining a faculty association membership fee

Please see document SC 05-21.04

2005-21/9e

SHAMANNA MOVED THAT Students' Council approve the proposed plebiscite question:

Do you support the establishment of a non-instructional fee, levied by the University of Alberta, subject to:

1. Increase the University Health Centre fee by 24% per term (\$6.00) in 2006-2007, with a further gradual increase of 6.3% (\$2.00) in 2007-2008 and 6.3% (\$2.00) in 2008-2009.

2005-21/9f**SHAMANNA MOVED THAT** Students' Council approve the proposed plebiscite question:

Do you support the establishment of a non-instructional fee, levied by the University of Alberta, subject to:

1. Increase the University Health Centre fee by an additional \$2.50 per term in order to accommodate an appointment system in the University Health Centre.

2005-21/10**INFORMATION ITEMS****2005-21/10a**

Schedule A to Bylaw 100 as of January 24, 2006

Please see document SC 05-21.05

2005-21/10b

Student Health Fee

Please see document SC 05-21.06

2005-21/10b

Health and Wellness

Please see document SC 05-21.07

Mathieu Johnson VP(Academic)
Report to Students' Council
February 7, 2006

With the density of council meetings I find it difficult this week to come up with ground breaking information to put into my report so don't expect much.

Generally things are plugging along. The writing taskforce split up into a number of sub working groups and they will start coming back together next week to start putting together an interim report for May, so expect some interesting things from that.

Unfortunately due to illness on the taskforce the academic advocacy road mapping exercise is going slowly this week, but expect an inspirational interim report in the next two weeks.

That's about it, one last thing is that Joe Clark might be coming to the U of A to write his memoirs.

Executive Committee Report to Students' Council February 7, 2006

- 1. The following motions were passed at the January 27, 2006 Executive Committee meeting.**
 - a. TOBIAS/KEHOE MOVED THAT the Executive Committee approve that \$3000.00 be transferred from Special Projects Reserve to the election budget to cover the increased costs of upgrading the electoral system.
VOTE ON MOTION 4/0/0 CARRIED
 - b. POWER/JOHNSON MOVED THAT the Health and Wellness Report be forwarded to Council.
VOTE ON MOTION 4/0/0/ CARRIED
- 2. There were no motions passed at the January 31, 2006 Executive Meeting**

MINUTES

2005-08

Budget and Finance Committee

Wednesday February 1, 2006
Lower Level Meeting Room, SUB

ATTENDANCE: Tobias Ceelen
Patz Lewis

CALL TO ORDER: 5:15 p.m.

OLD BUSINESS:

a. Budget Process BFC continued to discuss the budget process.

NEW BUSINESS:

a. Eugene L. Brody **TOBIAS/LEWIS MOVED THAT** Students' Union cease collection of the Eugene L. Brody dedicated fee. The amount remaining in the Eugene L. Brody reserve fund shall be transferred into the Student Involvement Endowment Fund for the purpose of funding scholarships for undergraduate students.

VOTE ON MOTION

CARRIED 4/0

NEXT MEETING: Wednesday February 8, 2006 at 5 pm in the LLMR

ADJOURNMENT: 6:00 p.m.

Science Faculty Association Membership Fee Bylaw

Revised February 1, 2006

1.0 Purpose

- 1.1 The purpose of the Science Faculty Association Membership Fee (SFAMF) is to aid both the University of Alberta Science Undergraduate Society (UASUS) and Department Associations financially with the goal to improve the quality of education for students in the Faculty of Science.

2.0 Definitions

- 2.1 The Science Faculty Association Membership Fee (SFAMF or the “Fee”) is the monies received from a student levy applied to the undergraduate Science student population at the University of Alberta.
- 2.2 The UASUS receives the Fee from the Registrar and administers it to the Department Associations.
- 2.3 These bylaws govern the SFAMF and the UASUS.
- 2.4 The Board of Directors (BOD) is a body with absolute power over all operations of the UASUS. The BOD is primarily responsible for maintaining UASUS’ financial integrity. On the BOD, student representatives have majority over the UASUS executive representatives.

3.0 Amount

- 3.1 The amount of the Fee shall be \$1.00 per student per Fall Term and \$1.00 per student per Winter Term for full-time students and part-time students.

4.0 Lifetime

- 4.1 The Fee will be collected for two years, except in the case of extenuating circumstances. Such events include the ceasing of the UASUS to be a Faculty Association, an opposing referendum that adheres to Students’ Union guidelines, or a clear misuse of funds as determined by the Students’ Union or the BOD.

5.0 Scope

- 5.1 The Fee shall apply to all undergraduate students, full-time and part-time, enrolled in the Faculty of Science for Fall and Winter Terms.

6.0 Eligibility

- 6.1 Any Department Association deemed in accordance with section 7.2 by the BOD is eligible for money collected by the Fee. The departmental associations must submit proposals based on planned events in the semester to the BOD for review and consideration by September 15th for the Fall Term and January 15th for the Winter Term. The proposals will be reviewed by the BOD, and the SFAMF will be allocated at the discretion of the BOD.

7.0 Allocation

- 7.1 For the SFAMF’s breakdown, see Appendix A.

- 7.2 The SFAMF will be allocated to the Departmental Associations at the discretion of the BOD based on the following criteria:
1. Academic benefit for the Science student body
 2. Maximum benefit for the greatest number of individuals
 3. Proven financial need
 4. Promotion and support of the UASUS and Faculty of Science
 5. Membership in the Council of Departmental Associations (CoDA)
- 7.3 Any surplus from the Fee will be placed in a separate bank account by the VP Finance of the UASUS and will serve the following purposes:
- a) Act as an account buffer up to a maximum of \$5,000
 - b) Held for disbursement in future years at the discretion of the BOD with the criteria set out in section 7.2
- 7.4 Money will be distributed on September 30th for the Fall Term and January 31st for the Winter Term to the Departmental Associations by the BOD as stipulated in section 6.1.

8.0 Refund mechanism

- 8.1 The Fee may be refunded upon student request within two weeks after the first day of classes of the Fall Term and Winter Term. Refunds will only be provided for the semester in which the student is currently enrolled. The student will be required to complete a form stating that they have received a refund. All refunds will be tracked in order to ensure that double refunds are not granted. All forms will be maintained in a locked filing cabinet until the start of the next Fall or Winter Term. Refunds may only be granted for the requested term with signed approval of the VP Finance or the UASUS President.
- 8.2 Once the Fee has been relinquished, this constitutes notification of resignation of membership in the UASUS, as outlined in Students' Council Bylaw 8350, Part I, section 7, for the term that the refund is granted. The student will no longer have access to the UASUS office, nor any service or event provided by the UASUS for that term. Refunded students will also not be permitted to apply for scholarships provided by the UASUS and they will not be able to occupy any volunteer, coordinator, or executive position within the organization for the term refunded.

9.0 Management

- 9.1 All funds are to be managed by the BOD, which will be responsible for tracking all requests for funds by the Department Associations and disbursements of funds to the Department Associations. The VP Finance and the UASUS President will serve as the sole signatories on the UASUS bank account.

10.0 Penalties

- 10.1 Any breach of this bylaw by the UASUS or any Department Association will result in penalties determined by the BOD.

- 10.2 Any other gross misconduct by the UASUS or any Department Association will result in penalties at the discretion of the BOD.
- 10.3 Expulsion or withdrawal from CoDA will result in cessation of the SFAMF being distributed to that Department Association until the next Fall or Winter Term.

11.0 Financial Oversight

- 11.1 The UASUS will require each Department Association to submit a budget to the VP Finance and the UASUS President in the first week of both Fall and Winter Terms that the Fee is collected. A financial report of all spending must also be provided to the VP Finance and the UASUS President in the last week of each Fall and Winter Term. The UASUS will report to Students' Council as required by Bylaw 8451 and will fully comply with any other legislation adopted by the Students' Council with respect to financial oversight. The UASUS will also open its books to Students' Council or delegated bodies for inspection under reasonable terms of access with respect to the Fee.

12.0 Amendment Formula

- 12.1 Amendments to this bylaw can only be performed in a BOD meeting under the same amending formula used to amend the UASUS Constitution.

Expected Balance after winter 2006: **\$7,420.18**

FAMF breakdown:

**Assuming 6000 science students
at \$2.00 a student**

\$12,000.00 (per Year)	
\$4,500.00 (to cover the loss of lockers)	
\$1,000.00 (Scholarship)	
\$6,500.00 Remaining for the total year	
\$3,250.00 50% to UASUS	
\$3,250.00 50% to BOD to grant to DA's	

Total UASUS funds per year	
	\$8,750.00
subtract 1000 for scholarship	
	\$7,750.00

700 grills
 4500 Money lost from lockers
 1000 Money set aside for Scholarship
 3250 Money for UASUS
 3250 Money for DA's

COSTS for UASUS

Free Radical and improving quality/content		\$1,000.00
Welcome to Science for 1st yrs (free pizza w/ the Dean etc)		\$700.00
Fall Midterm Stressbusters (for food Coffee etc)		\$200.00
UASUS 2nd Annual Head shave (stage booking, good prizes)		\$450.00
Fall Finals stressbusters		\$250.00
Fall Misc Spending for posters etc.(awareness for intramurals, events)		\$125.00
Winter Midterm Stressbusters		\$200.00
Science week		\$2,500.00
<i>Pancake Breakfast</i>		<i>\$1,150.00</i>
Grill Rentals	700	
Supplies (mix, coffee, etc)	450	
<i>Chem Magic Show</i>		<i>\$150.00</i>
<i>Science Banquet Supplies</i>		<i>\$200.00</i>
<i>Subsidized science Banquet (to increase attendance)</i>		<i>\$500.00</i>
<i>Science Week Supplies / Resources</i>		<i>\$500.00</i>
Winter Final Stressbusters		\$250.00
Winter Misc Spending for Posters etc. (greater due to science week)		\$150.00

Total Activity expenses:	\$5,825.00
(approx)	

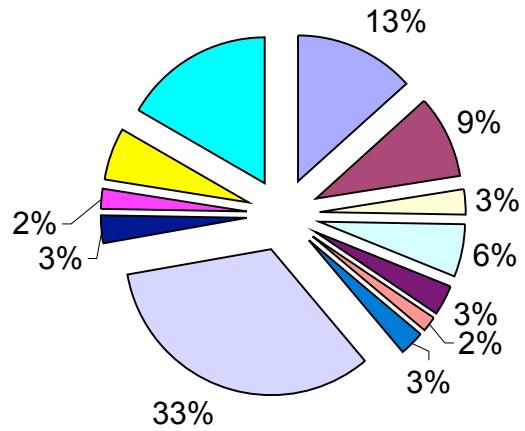
Total after expenses	\$1,925.00
-----------------------------	-------------------

Additional Spending

Microwaves for CAB x3 at ~\$150	\$450.00
Possible Investment into a endowment fund/GIC or other LONG term projects	\$1,250.00

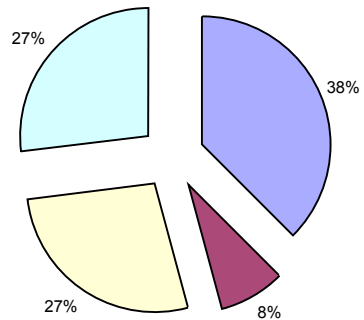
Final Balance (approx):	\$225.00
--------------------------------	-----------------

UASUS' FAMF Money Allocation



- Free Radical and improving quality/content
- Welcome to Science for 1st yrs (free pizza w/ the Dean etc)
- Fall Midterm Stressbusters (for food Coffee etc)
- UASUS 2nd Annual Head shave (stage booking, good prizes)
- Fall Finals stressbusters
- Fall Misc Spending for posters etc.(awareness for intramurals, events)
- Winter Midterm Stressbusters
- Science week
- Winter Final Stressbusters
- Winter Misc Spending for Posters etc. (greater due to science week)
- Microwaves for CAB x3 at ~\$150

Total Money Distribution



- 4500 Money lost from lockers
- 1000 Money set aside for Scholarship
- 3250 Money for UASUS
- 3250 Money for DA's

STUDENT HEALTH FEE.

Every few years the health services fee has to be adjusted to reflect competitive changes within the health industry and university community. This means that every few years the Students' Union Council and GSA Council have to make the decision about increasing the health fee. Up until 2000-2001 there was a fees committee which comprised of University representatives with input from the Students' Union and GSA. However after 2000-2001 the decision making process was passed over to the Students' Union and GSA councils. At the same time, the health services fee was adjusted yearly according to the Alberta cost of living index. The last time that a formal health fee adjustment was requested was in 1997 and the health fee since then has gone up approximately \$ 1.70 per term per student. In order to make an attempt to clarify a difficult situation and to try to answer most of your questions in advance, the following presentation will be divided into six small sections.

1. A brief description of the University Health Centre and it's function.
2. The pressures facing the University Health Centre and the reasons for requesting an increase in the health services fee.
3. What the students get for the health fee at the present time.
4. The proposed increase and what the students will get for this increase.
5. What will happen if the increase is refused.
6. Comments

1. Health Centre Perspective:

UHC is regarded by the University of Alberta as an ancillary unit alongside the Bookstore, the Halls of Residence and Parking Services. This means that it is expected to function on its own as a business unit and as a result receives no hard funds from the University. It sees over 50,000 visits per year and fills over 50,000 prescriptions per year. UHC revenue comes from three major sources:

- a. Student Health Fee
- b. Physician billings to Alberta Health.
- c. Pharmacy revenue.

2. Pressures Facing the Health Centre:

- a. UHC faces a unique situation in that unlike the other ancillary units, it cannot increase its revenue to cover cost increases. UHC cannot increase the health fee without students consent, Alberta health care fees, as this would be illegal and pharmacy prescription revenue as this is fixed by the Alberta College of Pharmacists. In a time of rising expenses, these fiscal pressures are magnified by the fact that UHC, unlike any private medical facility has little control over salaries and wages as UHC has to apply the contract agreements negotiated by NASA and AASUA with the University. Those agreements result in salary rates increasing at a faster

rate than inflation. Therefore it is inevitable that the rising costs of salaries and wages will result in expenses bypassing revenue.

- b. Physician Negotiations – As you may be aware there is an extreme shortage of physicians in the community and this results in a highly competitive environment to attract and keep physicians. Bear in mind that, in the Health Centre, only two of the physicians are salaried and the remaining are contract physicians who pay a percentage of their income to UHC to use the Health Centre as their work environment. On three occasions, we have unsuccessfully advertised to attract family physicians to UHC. As we did not wish to lose the family physicians we have renegotiated their contracts and we are presently looking at adjusting their basic minimum payment.
- c. Computerization – In modern medicine it is essential that medical practices are computerized and networked. In a facility the size of UHC this is an expensive proposition not only in the purchasing of computers and maintenance of hardware but also the maintenance of software contracts and support personnel.
- d. Pharmacy – Over many years, we have subsidized a portion of our drugs but we have had a curve thrown at us in that the graduate students' passed their health plan but the undergraduate students did not. This caused some confusion and we tried to get clarification from the College of Pharmacists as to the appropriate and ethical way of dealing with insurance plans considering the undergraduate student subsidy. It took the College of Pharmacists several days to formulate their response given that this was a unique situation. We were advised that if we provided subsidies to the undergraduate students, then we also had to give the same subsidies to not only the graduate student health plan but all other drug plans which would include the academic and nonacademic staff plans, teachers plans, etc. If we consider one area alone - the area of the birth control pill, UHC loses in the region of \$ 120,000 per year due to subsidies. This loss is magnified by the fact that the more one subsidizes prescriptions the higher the demand for prescriptions and therefore the more specialized support one has to have to fill those prescriptions. In other words the more subsidies one makes the higher the overhead to produce the subsidies.
- e. The general costs of running a health facility have rapidly increased in the past few years well beyond the rate of inflation and indeed the increase in the student health fee since 2001 adjusted to the Alberta cost of living has not even covered this increased cost.

3. **What the Students get for the health fee:**

Over the past number of years the students have been receiving considerable benefits from the health fee and I shall briefly outline those.

- a. During the summer months, the health fee allows UHC to continue operations. A private medical facility cannot operate running at approximately one-third capacity for four months of the year. It is essential that extra monies are available to maintain UHC over the summer months for the use of the students who are here as it would be an impossible situation to close the clinic in May and open it again in August.
- b. The health fee supports an internationally renowned health education program which was awarded the Capital Health Innovation Award for 2004. This program employs a health education coordinator and fifteen to twenty highly trained student peer health educators.
- c. The health fee supports a nutrition program, which employs a nutritionist, and ten peer nutrition educators. I am not aware of any private medical facility or student health service that employs a nutritionist and peer nutrition educators, This area has become an extremely important area of health and wellness. This service is not covered by insurance plans and students do not pay a fee unlike the staff who pay a fee.
- d. Subsidies –Areas of subsidies include certain drugs, medicals, physicians signatures and forms. An example of a drug subsidy would be the fact that a student can save in the region of \$8 per month on the birth control pill at the UHC pharmacy. UHC charges \$40 for a third party medical and does approximately 1200 per year. The cost of a third party medical outside the University is usually in the recommended range of \$80-120 but is occasionally less. It should be noted that it is illegal for a physician to bill a third party medical through Alberta Health. Immunization updates are included in this \$40 fee when we do health faculty medicals. If one obtains vaccinations such as Hepatitis B via Capital Health Public Health clinic, the charge is \$ 20 per visit for three injections (ie \$60). As such it is possible for a student to receive a \$ 140 service for \$ 40 via UHC. Another area of subsidization which is typically overlooked, is in the area of doctors' signatures. It should be realized that the only form that a doctor signs but cannot bill for legally is a passport or prescription. If we take for example, an absence from work form, the fee is typically \$10-25 but our students receive the service for free. Students are charged 50% of the going rate for filling out insurance forms. The community rate for filling out an exam deferral form is between \$20 and \$40 and again the students are not billed at UHC. It should be noted that the fee for an exam deferral form is very close to the entire health fee for one term for a full time student. I indeed have had students coming to see me because they have

seen outside physicians and been charged between \$20-40 and wished me to fill out the form for free. It does not necessarily mean that a private physician will bill this fee but it is an option available to the physician. For interest sake, the University of Calgary Health Services charges the student \$ 25 per exam deferral form (see attachment). There are other areas that students have received subsidies (eg up until the last negotiations between physicians and Alberta Health the treatment of warts other than plantar and genital warts was not covered). Those services were billed to the staff but not to the students.]

4. **Increasing the health fee and what students will obtain for this increase.**

The fee increase request will be divided into 2 sections, the first which is absolutely essential and the second which I strongly recommend.

1 Essential increase – see attachment

The health fee increase is substantial and students will rightly ask, “What are we going to get for this?” The answer is maintenance of services and subsidies.

2 Recommended increase.

Discussion with students and our last survey, indicated that students strongly wish to have an appointment system. The appointment system that we are considering would be a web based appointment system that integrates with our current Medifile system. It is a system whereby doctors, can by the click of a mouse button, open up certain lab reports for students online (eg blood sugars, pregnancy tests, cholesterol levels, etc).

A natural question is “why should this cost?” The cost would be triggered by two specific elements. In order to initiate an appointment system UHC would have to employ an additional staff member. Much more important, however, is the fact that we see University staff as a courtesy. If we opened up an appointment system to both the students and staff it is reasonable to assume that staff would monopolize this system and effectively shut the students out. This would happen in a relatively short period of time. It would be impossible to run a service with a full walk in system for staff and an appointment system and a partial walk in system for students.

The obvious answer is to discontinue seeing staff members but unfortunately that comes with a price tag. By seeing staff members UHC brought in over \$200,000 in health care billings last year alone. This is equivalent to reducing the health fee by approximately \$3 per term per student. I have no doubt that this is the correct decision particularly when one considers that there will be more students in the future along with an increase in scarcity of physician resources off campus. If UHC stops seeing staff then this sum of money must be recovered through the health fee as a balanced budget is mandated. If SU and GSA Councils decide to increase

this portion of the health fee, then one thing will happen and a second should happen.

The first is that the name of the University Health Centre Centre will be changed to the Student Health Centre. The second is that cost of the health fee is expensive and it is only natural and correct that the students should require information as to what is happening with respect to the UHC's finances. Every year we present our current reality and present budget and plans for the future to my superior who is Dean of Students, Dr. Bill Connor. It is my suggestion that this identical presentation be given to SU and GSA representatives.

5. What would happen if either SU or GSA Councils turn down the health fee:

The University administration does not allow me to run a deficit budget and therefore I am required to have an emergency plan, which has been outlined to the senior university finance committee. If SU or GSA turns down the request for the essential health fee increase the following will be necessary:

- A The Health Education program and Nutrition programs must be dismantled with the loss of the Health Education coordinator and the Nutritionist position along with the loss of 25 – 30 paid student jobs.
- B All subsidies must be removed which means that medicals would be charged at the going market rate, there would be no subsidies for drugs and all forms including exam deferral forms would be charged at the recommended rate.\
- C Positions would have to be cut back within UHC resulting in support positions to physicians being lost. The area most impacted would be the psychiatric department as it would be closed with the loss of four psychiatrists. This would be followed by cutting back on family physician support which would result in the loss of 2-3 family physician positions.
- D With a reduction of staff and physicians, areas within UHC would close down as it would be pointless to rent space and pay for utilities for areas not in use.

6. Comments

The reality of changing times means that the student health fee will need to be periodically adjusted to maintain and improve services to students, both present and future. It is therefore imperative that a strong relationship exists between UHC, SU and GSA in order to facilitate those changes when needed. I hope this presentation gives all the information necessary for SU and GSA Councils to make a balanced decision about a health fee increase.

University Health Services (Calgary)

Uninsured Services

(Fees charged by University of Calgary effective 27 September 2005)

Third Party Medicals

- Drivers Medical \$ 80.00
- Varsity Team Medicals..... \$ 75.00
- Pre-employment Medicals \$ 75.00
- RCMP Employment Medicals Based on time for assessment
- University and College Medicals \$ 75.00
- All other Third Party Medicals \$ 75.00 and up

Certificates and Forms

- Attending Physician's Statement..... \$ 80.00- \$ 200.00
re: Insurance eligibility
- Deferral Form \$ 25.00
- Disability Benefit Form..... \$ 40.00 and up
- Immunization Form..... \$ 30.00 and up
- Return to, or Absence from Work/School (sick note)
 - Note only \$ 25.00
 - Examination and form by assessment

Splints/Sling

Finger Splint..... \$ 5.00

Shoulder Sling..... \$ 10.00 C

Tensor Bandages All sizes \$6.00

Crutches \$20.00 deposit

- *refunded on return*

University Health Centre does not charge students for the above items if authorized by a physician.

Flu Vaccine.....\$ 20.00 (UHC charges \$8)

University Health Centre Fee Proposal

Potential Health Fee Options:

Current Projected Health Fee 2006-07*: 24.27/term

*Fee calculation assumes 1.70% inflation rate and estimated student population of 4,500 part-time students and 31,000 full-time students.

Option 1 (minimum requirement):

a) Increase the fee by 24% /term (\$6.00) in 2006-07 with a further gradual increase of 6.3% (\$2.00) in 2007-08 and 6.3% (\$2.00) in 2008-09.

or

b) Increase the fee by 24%/term (\$6.00) in 2006-07 and then index the health fee at a rate greater than inflation (7% annually). The rate should reflect the competitive health market and account for the negotiated staff salary increases.

Option 2 (recommended):

As discussed in my presentation, the addition of an appointment system would carry a number of benefits for students but would also result in the Centre no longer servicing University staff. We have calculated this lost revenue at approximately \$ 2.50/term. If an appointment system is to be developed, this additional cost would have to be factored into either Option 1 a or b.

Students' Council (2005-12/9b) directed the Executive Committee to:

- a. examine the business operations of the Students' Union in order to determine the effect of those operations on the health and wellness of students;
- b. recommend principles to guide the interrelationship of business operations to student health and wellness;
- c. recommend actions consistent with those principles; and
- d. report such recommendations to Students' Council no later than 31 January 2006.

The Executive Committee subsequently delegated this task to the Vice President (Operations and Finance) and the Vice President (Student Life).

In order to focus the report, several definitions were employed. It is assumed that the term 'health and wellness' was most concerned with direct physical effects and not with wellness in an academic, social or other sphere. SU operations that were not considered pertinent to this report were discounted because they:

- operated in a non-business context with the deliberate intention of augmenting student health and wellness (Safewalk, Student Distress Centre);
- operated secondarily with a business focus (Information Services derives revenue from the sale of ETS passes)* ; or
- were considered 'neutral' within the health and wellness context (SU Print Centre, SUBtitles).

Therefore, for the purposes of the committee, the following SU business units were considered relevant:

- L'Express and L'Express Catering
- Cram Dunk
- Juicy
- SUBmart
- Powerplant
- RATT

These operations all derive revenues from the sale of food, beverages, and in some cases alcohol, tobacco and lottery products. We can call these five revenue streams the business 'segments'.

Once these six businesses were identified as focal points, the committee considered methods by which to evaluate the 'impact' of these six businesses within the context of the five aforementioned segments. Data was available from the 2004-05 Students' Union General Survey, as well as from various small studies commissioned by the SU Marketing Department. Other resources were available through University Student Services, Student Groups and the SU Student Life Advisory Committee. Although the

* An assessment of these services is beyond the scope of this report.

idea was investigated, another full-scale survey focusing on this particular issue was not feasible given the time constraints and lack of available resources.

The following information was used in the preparation of the report:

- SU General Survey data
- Student focus group interview data
- Marketing 301 survey data prepared for the SU Marketing Department
- General staff feedback

RELEVANT DATA

Students' Union General Survey

The most recent SU survey questioned students on a variety of questions related to Student Life, health and wellness, specifically:

- Do you think the food is reasonably priced for quality in: SUB, CAB, Lister, Campus Bars?
- Do you think there are enough healthy food options in: SUB, CAB, Lister, Campus Bars?
- Do you smoke?
- If campus bars (RATT and the Powerplant) were to become non-smoking, what effect would this have on your attendance at the bars?

In terms of perceived value for price of food, SUB and campus bars ranked higher than CAB and Lister. It must be noted, however, that SUB vendors also includes Edo Japan, Marco's Famous, Java Jive and Subway, over which the SU exercises no direct price control. In terms of healthy food options, SUB was ranked highest, while campus bars were ranked below CAB and above Lister. Even though SUB was ranked as having the most healthy food options, students were still fairly divided in their opinions of healthy food options in SUB.

The vast majority of students surveyed indicated that they did not smoke, while only 4% reported being regular smokers. When questioned on whether a smoking ban would affect their attendance at campus bars, those surveyed were almost equally divided. The survey did not determine the campus bar attendance frequency of the respondents, and there are obviously many other factors that determine attendance.

Student Focus Group

The focus group consisted of the student-at-large members of the SU Student Life Advisory Committee and student representatives from Peer Health Educators and Peer Nutrition Educators. Healthy food was deliberately served at the meeting, provided by L'Express Catering. Focus group members were asked to comment on the survey results as well as their general impressions of SU businesses in terms of health and wellness.

Members were also questioned on their attitudes towards the sale of tobacco products in SU businesses.

A general comment raised by all members was the existence of a lack of *awareness* of available healthy options. It was felt that efforts to market the scope of what the businesses offered had been marginal. Another general comment was that variety in healthy food options is key.

Juicy was cited as a prime example of a business that responds directly to a voiced student preference (a previous SU survey indicated that students wanted a Booster Juice in SUB), and yet suffers from a relatively isolated location and low profile among the student body. The group also expressed an interest in seeing more breakfast options being made available to students, especially in the form of inexpensive fresh fruit and cereal.

The food available in the bars was considered acceptable. Although some group members felt that students do not desire healthy food when they go to the bar, others enjoyed having the option. Nevertheless, the group felt that if healthy food was to be offered in the bars, it should be presented in an attractive manner and not be 'thrown together.' There was general consent that while healthy options were nice, the sale of typical bar food items, such as burgers and fries, should not be discontinued on the basis of being 'unhealthy'. Smoking in the bars was not discussed, nor was the sale of alcohol.

The sale of tobacco products generated less discussion than the suggestions for improvement at L'Express. Although the representative from Peer Health Educators spoke very strongly against the sale of tobacco products in SUBmart, the majority of the group was of the opinion that it was just as important to cater to the needs of students who needed nicotine. Some concerns were raised regarding the prominent placement of tobacco products within SUBmart. Prohibiting the sale of tobacco products was generally opposed, although it was recommended that the sale of smoking cessation aids be investigated.

Overall, the group felt that the SU should strive to achieve a balance between offering healthy options and a broad spectrum of choices. It was also highly emphasized that in order to promote healthy options, competitive pricing was a must.

General Staff Feedback

It is the permanent staff that make the decisions of the Students' Council and the Executive Committee happen day-to-day. They see first-hand the effect of these decisions. It is for this reason that we have included commentary for consideration.

The first relates to Vegan/Vegetarian options being served at L'Express. Based upon our sales data, these choices were often never sold and were wasted, despite public demand to have them included on the menu.

Another issue revolves around the perceived demand for healthy options and their actual sale. In both L'Express and the bars, previous market research indicates that although

customers express interest in healthy options, their buying habits indicate a different reality.

PRINCIPLES

The SU shall respect each students' right to make healthy choices.

The SU shall endeavor to provide a balance between offering healthy options and a broad spectrum of choices compatible with student needs.

The SU shall endeavor to offer healthy options at a fair and reasonable price.

RECOMMENDATIONS

In conjunction with the Marketing Review, efforts shall be made to increase the profile of healthy food options in SU businesses.

The Vice-President Operations and Finance will investigate the feasibility of the sale of stop-smoking aids in SUBmart

The Vice-President Operations and Finance shall work with the Senior Permanent staff to ensure that the principles outlined above are met.